

DURA WOOD

WARRANTY

Summit International Flooring guarantees that DURA WOOD products are free from defects in workmanship and materials affecting their performance for a period of 5 years from the installation date, provided they are installed according to our guidelines. During this time, the product is also warranted to meet all published specifications. If a defect is identified, customers must notify us in writing. Summit International Flooring reserves the right to inspect and investigate the issue. If the material is deemed defective after inspection, we will provide replacement material free of charge.

This warranty excludes issues caused by improper use, misuse, or conditions such as burns, cuts, tears, scratches, scuffs, rolling load damage, improper cleaning, shade variations, or discoloration from sunlight. If the original product is unavailable, a comparable replacement of similar quality and value will be offered.

This warranty does not cover defects arising from any of the following:

- Excessive moisture
- Chemical Reaction
- Corrosion
- Extremes in temperature
- Abuse
- Abnormal usage above which the product is specified
- Wear from furniture without proper floor protectors
- Indentations, scratches, or surface damage cause by improper maintenance, misuse, negligence, spiked heeled shoes, pebbles, sand, or other abrasive materials
- Sub-floor irregularities causing premature wear
- Dissatisfaction due to improper installation and/or maintenance
- Labor on material installed with obvious defects
- Any discoloration or bond failure as a result of unapproved adhesives or improper substrate preparation
- Staining or discoloration caused by rubber feet, rubber castors, rubber-backed mats, etc.
- Damage resulting from unapproved floor care products
- Purchase of "seconds", "remnants", or other (non-first quality) flooring materials are not covered under this warranty

These warranties replace any other expressed or implied warranties. Summit International Flooring is not responsible for any incidental or consequential damages resulting from a defect. However, because some states do not allow the exclusion or limitation of such damages, this limitation may not apply to you. These warranties provide specific legal rights, and you may have additional rights that vary by state. To understand your legal rights in your state, contact your local Consumer Affairs Office or State Attorney General.



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