

VERTISOL INTERNACIONAL SRL guarantees that FITNICE®_Wall coverings, manufactured under quality standard ISO 9001 and product standard EN 15102, for a period of five (5) years from the date of delivery.

This warranty is limited to product quality and applies only to

- Product transported, stored, handled and installed strictly following VERTISOL's instructions and recommended materials, and in accordance with applicable professional standards and practices.
- Product that shows factory defects and has not been installed.

VERTISOL INTERNACIONAL guarantees that FITNICE® Wall products will be free of manufacturing defects under normal use and the following performance characteristics, specified in their specific technical data sheets, will be maintained throughout the warranty period:

- Flame resistance.
- Light fastness.
- Abrasion resistance.
- Adhesion between product layers.

EXCLUSIONS

- 1) Product which has been installed despite showing defects in origin, including minor colour deviations between samples or printed images.
- 2) Product installed outdoors.
- 3) Product installed in areas that are wet most of the time.
- 4) Use for which FITNICE® Wall material is not intended.
- 5) Product showing loose polyester fibres, which are not considered yarn fraying.
- 6) Product that has been modified or repaired without Vertisol's approval.
- 7) Closeouts, or product discontinued at the date of the sale.
- 8) Damage caused by:
 - a) Ordinary wear and tear.
 - b) Intentional or unintentional misuse of the wall covering, such as stains, burns, cuts or scratches, either during storage, installation or use by the end user.
 - c) Neglected or improper cleaning or maintenance procedures.
 - d) Faulty design or construction of the building - which includes defective adhesion- because of moisture on the wall.
 - e) Fire or flooding in building and natural disasters.

TERMS AND CONDITIONS

This warranty applies for a period commencing from the date of delivery of the product from VERTISOL, provided that the corresponding invoice has been settled.

If VERTISOL's Quality Department **determines it to be defective, the product will be replaced by the manufacturer. Removal, installation or any other compensation of whatever nature will be excluded.**

The defective product will be returned to VERTISOL. After more than one year from the delivery date of the warranted product, the purchaser will be responsible for ten percent (10%) per year of the cost of supplied material.

The warranty period for the replacement will be calculated from the delivery date of the initial product.

The end user will notify VERTISOL of any alleged defect in writing within ten (10) days of its discovery and send the claim to:

VERTISOL INTERNACIONAL SRL
C-17 km 18.92
08403 Granollers (BCN)
SPAIN